



Quality Policy Statement

Management and staff of OCF are dedicated to the principles of continual improvements in quality and efficiency.

Our principle aim is to provide clients with IT solutions that will add value to their business. This is achieved by using innovative technology, highly skilled staff and project management processes. To ensure that our clients receive the highest standard of service and the best technology, we work hard at our partnerships with other IT vendors.

The establishment of a Quality Management System was therefore the foundation to establish a company culture centred upon continuous quality improvement.

Our Quality Management System is based on the requirements of BS EN ISO 9001. The system provides for full integration of client, in house interested parties, any 3rd party and business legal requirements.

These again form the basis for deepening the quality system to prevent quality defects or potential quality defects at the earliest stage possible. This in turn improves the overall efficiency of our organisation and assists in the compliance with our quality objectives, and ensures that our services will meet the needs of our client, and provide overall satisfaction with regard to quality, reliability and service delivery.

The OCF Management Team will formulate quality objectives on an annual basis, during management reviews and will ensure the routine monitoring, measurement and achievement of set objectives.

Signed:

A handwritten signature in blue ink that reads 'R Slack'.

Russell Slack
Managing Director

14th November 2019